

At Ride Source, safety is our top priority. This carry-on policy sets clear expectations to improve the overall travel experience for all riders ensuring aisles and doorways are kept clear for the smooth entry and exit of passengers. Please review and adhere to the following guidelines:

## Carry on Policy

- **No Wagons**
  - Not allowed on the bus.
- **Wheeled Carts & Totes**
  - Only two or four wheeled carts that do not exceed 18 inches in width, 18 inches in depth, or 30 inches in height (excluding wheels and handles).
- **Strollers**
  - Unfolded strollers containing a child are allowed. Strollers without a child should be collapsed. Large and double-wide strollers are not practical on buses, so small foldable strollers are recommended. Please make sure your stroller doesn't block the aisle or doorway.
- **Luggage, Shopping Bags, Backpacks & Packages**
  - Must fit in the rider's lap and be clean, with no sanitary issues (e.g., leaking bags).
- **Americans with Disabilities Act (ADA) Mobility Devices**
  - Buses accommodate mobility devices (wheelchairs or scooters) up to 30 inches wide, 48 inches long, and weighing up to 600 pounds when occupied.
- **Food & Drinks**
  - Eating is not allowed. Food and drinks may be brought on board in closed containers only.
- **Pets**
  - Service animals are welcome under the ADA guidelines. Non-service animals must be kept in an approved carrier and all animals must behave appropriately (no barking, biting, aggression, or accidents).

## **Rules for Riding the Bus**

- **Be Courteous**
  - Priority seating is reserved for senior citizens and individuals with disabilities. Please yield these seats when needed.
- **Food & Drink**
  - No eating on the bus. All food and drinks must be in sealed containers, and alcohol consumption is not allowed.
- **Keep Noise Levels Down**
  - Use headphones with electronic devices and keep conversations at a reasonable volume. Speakerphone use is prohibited.
- **Keep Pets in Carriers**
  - Non-service animals must be in approved carriers while onboard.
- **Do Not Block Aisles and Doors**
  - Personal belongings must not block aisles or doors. If standing, step aside to allow others to board and exit.
- **Respect Others**
  - Threatening the safety of riders or the operator, or interfering with bus movement, is unlawful.
- **Keep Feet Off Seats**
  - Feet should remain on the floor and off seats.
- **No Smoking**
  - Smoking, including e-cigarettes and vapor-emitting devices, is not allowed.
- **Have a Destination**
  - Sleeping on the bus and riding with no destination is prohibited.

We are committed to providing accessible services that support the independence of all passengers. For questions, please contact Customer Service at 540-815-8687.